

How to Interview - An Introduction to Investigative Interviewing

about the course

The ability to obtain information from persons encountered while performing a regulatory function is critical to the success of the role. This course provides an overview of the investigative interview process. Investigative Interviewing when performed correctly serves to provide a framework for successfully and ethically maximising the information flow from persons being interviewed. The technique can be adjusted to different types of interviewee, including witnesses or those suspected of regulatory infringements. As can be seen from the course content the key aspects of; legislation, interpersonal skills, questioning techniques, detecting deceit and using evidence are covered.

Course Duration is 1 Day.

course content

- » Understanding the function of interviewing in the investigation process
- » Understanding the legislative framework including the use of the caution
- » Managing and collecting evidence
- » Using evidence tactically
- » Detecting deceit
- » Building rapport
- » Listening and active listening skills
- » Influence of human biases
- » Interview model comparison
- » Using Cognitive Interview, Conversation Management and Motivational Interview styles
- » Taking statements and elements contained therein
- » Marshalling all evidence into reports

who should attend

Although specifically targeted at Regulators new to their industry specific area, this course will also benefit all regulators requiring an update on current psychological research and regulatory expectations in interviewing practice as well as anyone moving to a different area of responsibility such as a higher grade managing inspections and investigations.

about the presenters

Dr. Kevin Sweeney

Kevin served in the Irish Army before joining An Garda Síochána. Kevin spent almost 30 years in various roles including as a special branch detective, covert intelligence operative, and as a supervisor. He has been involved in interviewing both suspects and witnesses throughout his career.

Kevin's occupational police training included Criminal Assets Profiler, Anti-Counterfeiting Operations, Intellectual Property Fraud Investigator, as well as specialised training in counter-terrorism and intelligence operations. Some of this training included training given by the Central Intelligence Agency and the Police Service of Northern Ireland.

Kevin holds a Masters degree in Criminology from University College Cork and obtained his Doctorate degree from the Law Department of the University of Limerick. His research focused on the legality and psychology of investigative interviewing as well as evaluating the training and new interview model introduced in the Gardaí against best international practice.

Kevin currently works as a senior regulatory consultant with The Compliance Group, Dublin, Ireland.

what else should I know

Dates and Venue: Please see www.compliancegroup.eu

Course Fee: €650 per person.

The course fee includes all course material, lunch and refreshments.

Please note that this course may also be organised on an in-house basis. The programme can be tailored to site specific needs, technologies and regulatory requirements. Please contact us for further information.

how to apply

Applications can be made by emailing courses@compliancegroup.eu.

Please include your name and job title together with your contact and employers details.

